### EFIS - Increase Document Security for Data Requests/Responses

If the data request or response document is submitted with an incorrect security setting, the user who made the submission has the ability to increase the security level. This function will only be available for two weeks, fourteen calendar days, after the document is submitted. Only Missouri Public Service Commission Staff and individuals involved with the data requests or responses that have been granted specific authorization are able to view these documents.

To increase the security setting on a document filed in a case:

- 1. Log on to EFIS.
- 2. From the Welcome screen, click the 'Filing/Submission' menu option.
- 3. Select the 'Data Request' link to continue to the Data Requests screen.

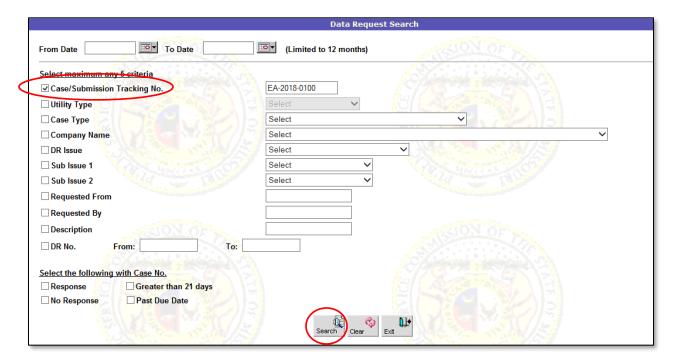


4. Select the 'Search' link to continue to the Data Request Search screen.



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- 5. Check the box in front of 'Case/Submission Tracking No.'
- 6. In the 'Case/Submission Tracking No.' field, input the applicable case number.
- 7. Check the box and input or select from the drop-down list any other applicable search criteria to narrow the search results.
- 8. Click the 'Search' button.



9. Under the '**DR No.**' column heading, select the data request number link which needs to have the security amended.

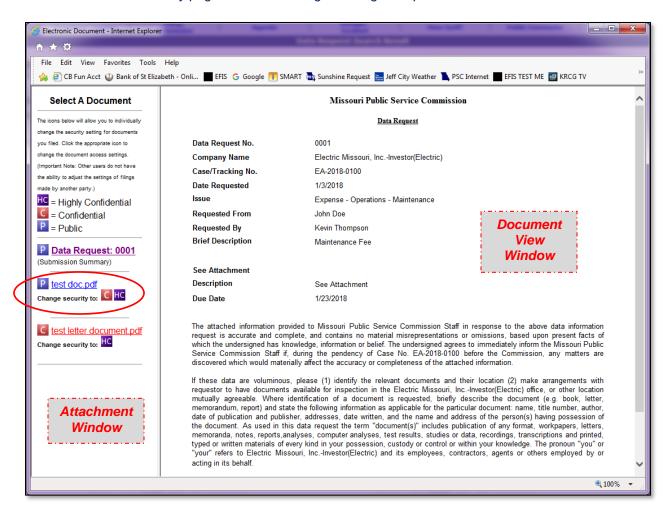


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On the left-hand side (Attachment Window) of the 'Electronic Document – Internet Explorer' screen, a list of documents along with the current security setting icons will be displayed. If the user is authorized to increase the security level of the document, there will be additional icon(s) displayed beside the document link.

10. In the 'Attachment Window', click the appropriate security level icon to change the security setting of that document.

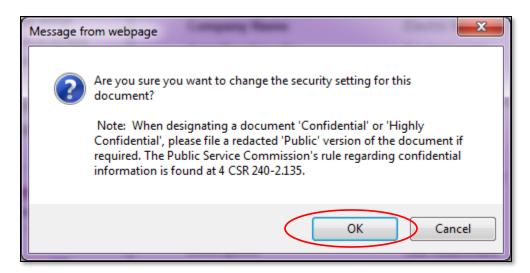
**Note:** For each document filed in EFIS, the system automatically creates a 'submission summary' page using the information entered by the user. Unlike other EFIS submissions where the security level of the submission summary page is automatically public and cannot be changed, the individual submitting the data request or response selects the security level for the data request or response. That security level on the submission summary page cannot be changed through this process.



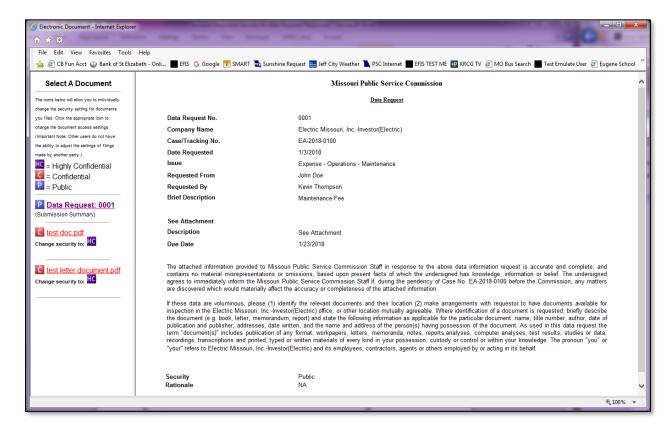
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A confirmation message will be displayed. As noted in the prompt, the user may be required to file a redacted Public version of the document.

11. Click the 'OK' button to confirm or the 'Cancel' button to cancel the security level change.



After confirming the changes, the 'Attachment Window' will display the updated security level change. There will also be an e-mail notification sent to PSC Staff of the change.



For additional assistance or to lower the security level of the document, please contact the Data Center at 573-751-7496 or dcsupport@psc.mo.gov.